

Effective Date	July 6, 2026
Company Name	Team HVAC
Website	https://teamhvacmn.com
Email	info@teamhvacmn.com
Phone	(763) 335-1971

What Information We Collect

Team HVAC collects information you voluntarily provide when you request service, ask for an estimate, schedule an appointment, submit a diagnostic form, upload project files, call, email, or otherwise contact us.

- Name
- Email
- Phone number
- Service address
- HVAC equipment information
- Payment information (if applicable)
- IP address and cookies

How We Use Customer Information

We use customer information to respond to inquiries, schedule appointments, provide estimates, perform HVAC services, process applicable payments, send service-related communications, maintain customer records, improve the website, protect against spam or misuse, and comply with legal obligations.

How Customer Information Is Protected

We use commercially reasonable administrative, technical, and organizational safeguards to protect customer information from unauthorized access, loss, misuse, or disclosure. No online system can be guaranteed to be completely secure, but Team HVAC works to keep customer information protected and limited to appropriate business use.

When Information May Be Shared With Trusted Service Providers

We do not sell or rent personal information. We may share non-SMS customer information with trusted service providers only when reasonably necessary to operate the website, provide HVAC services, schedule jobs, process payments, host data, send service emails, support customer service, analyze website performance, or comply with applicable law.

SMS consent is not shared with third parties or affiliates for marketing purposes.

SMS Registration Data Transfer

Consumer data collected for SMS registration, including mobile phone numbers, SMS opt-in data, and SMS consent, will not be transferred, shared, sold, rented, disclosed, or otherwise provided to any external organizations, service providers, affiliates, or third parties under any circumstances, even with user consent, except where strictly required by law.

Any information sharing described in this Privacy Policy excludes consumer data collected for SMS registration unless disclosure is strictly required by law.

SMS Opt-Out

You may opt out of SMS messages at any time by replying STOP to any message. For help, reply HELP or contact us directly.

Reply STOP to opt out or HELP for help.

Customer Rights

You may contact Team HVAC to request access to your information, correction of inaccurate information, deletion of information when legally and operationally appropriate, or help with communication preferences. We may need to verify your identity before completing certain requests.

Cookie Usage

Our website may use cookies, local storage, session storage, analytics identifiers, and similar technologies to remember visitor sessions, understand website usage, improve performance, measure marketing activity, and help protect forms from spam. You can adjust cookie settings through your browser, but some website features may not work as intended if cookies are disabled.

AI Assistant Usage (When Applicable)

When enabled, Team HVAC may use an AI assistant or estimator to help review submitted service details, photos, blueprints, notes, or customer messages and to draft internal summaries for staff review. AI output is used to support Team HVAC operations and does not replace technician diagnosis, final pricing, code review, or professional judgment.

Contact Information

Questions about this Privacy Policy can be sent to Team HVAC at info@teamhvacmn.com or by calling (763) 335-1971.

For SMS program details, review our [SMS Messaging Terms](#).